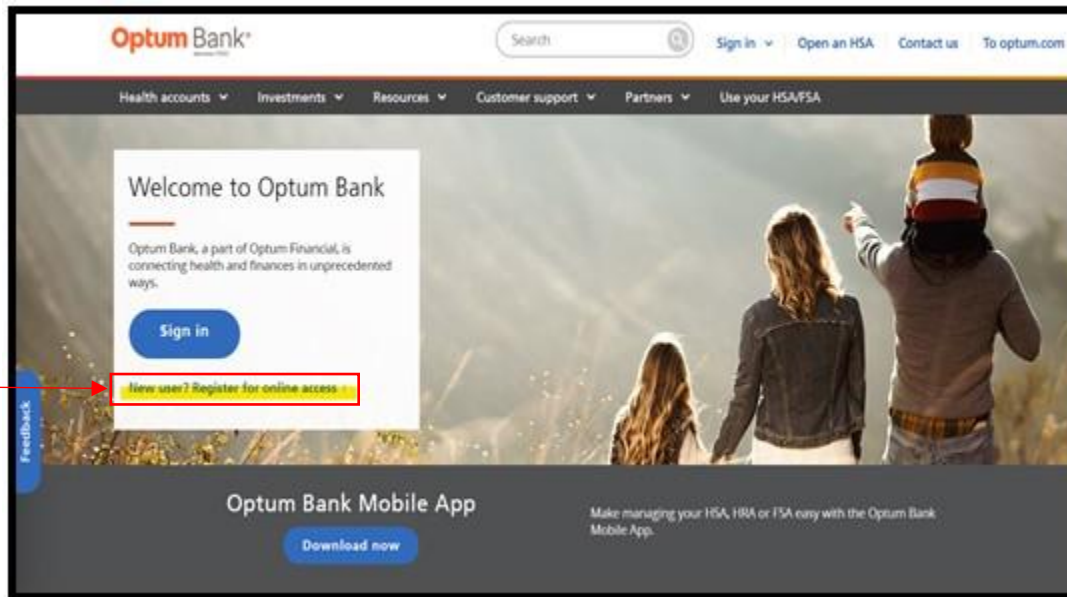# How to Register for Optum Access

*If you need assistance registering, call Optum at **1-844-553-7130**.*

1. Go to optumbank.com
2. Click **"New User? Register for online access"** in the middle of the homepage

3. Enter the HealthSafe ID information which includes
   a. First Name
   b. Last Name
   c. Date of Birth
   d. Last six digits of Social Security number
   e. Zip Code
4. Click **"Continue"**
5. Create credentials and recovery options
   a. Username
   b. Password
   c. Choice of account recovery option
6. Enter three security questions
7. Enter phone number
8. Confirm contact details
   a. Email can be confirmed by clicking the link in the confirmation request email prompted by registration, or by entering the required Confirmation Code
9. Confirmation links expire after 10 minutes as an account safeguard. If the link is accessed after that limit, the consumer will get a message telling them the link is expired.
10. Confirm the phone number entered by opting to receive either a text message or automated call.

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