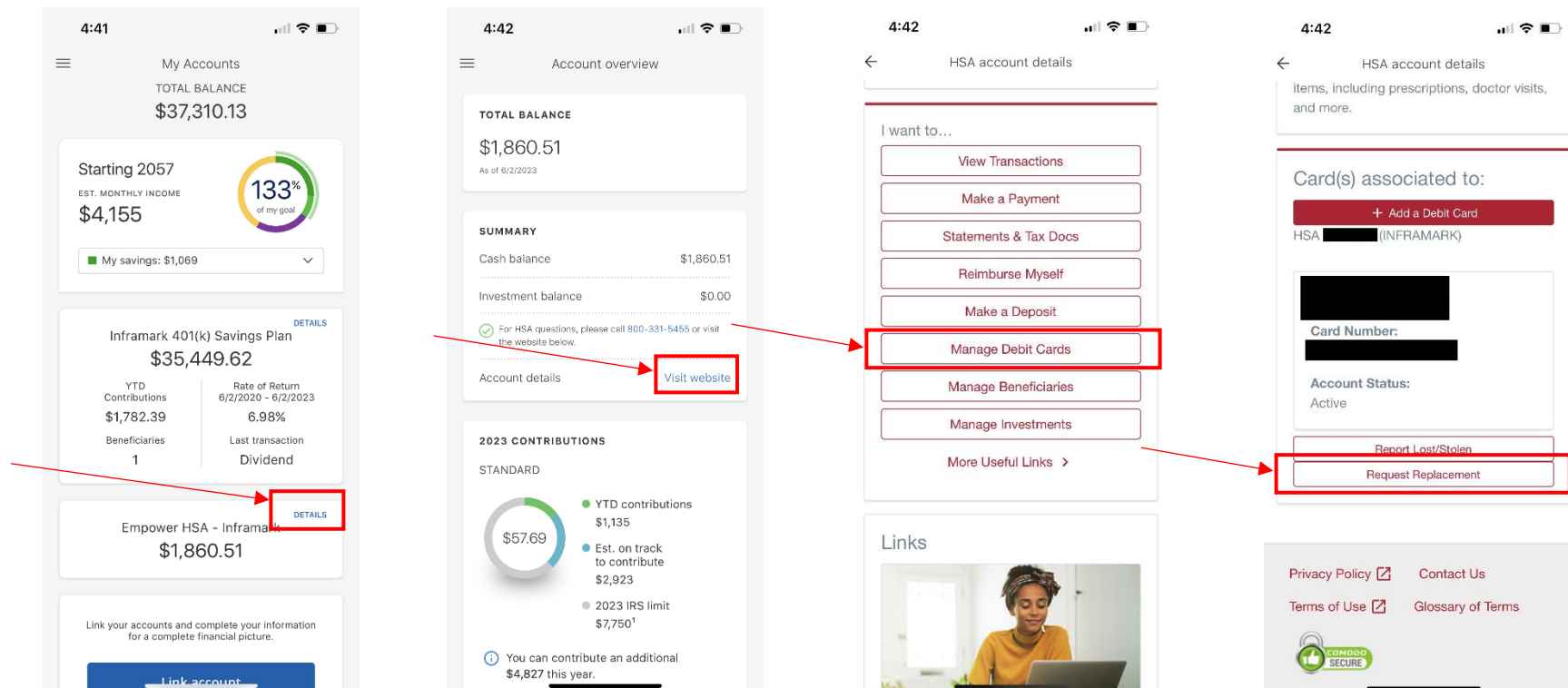


How to Request a New HSA Debit Card from your SmartPhone

Empower Retirement Mobile App



1. Download the Empower Retirement mobile app from your smartphones App store.
 - a. [iPhone users click here.](#)
 - b. [Android users click here.](#)
 - c. First time users must register first. After downloading and opening the Empower Retirement mobile app, click on the green button that says “REGISTER”
2. On the left-hand side column, under “Empower Accounts”, click on “Details”
3. Click on “Visit website”
4. Your account details will launch in a new window, click “Continue”
5. Under the “I want to...” section, click on “Manage Debit Cards”
6. Under the section titled “Card(s) associated to:”, at the bottom of that section, click on the red button that says “Request Replacement”
7. Your done! Your new HSA card will arrive in 7 to 10 business days.



The screenshots illustrate the following steps:

- Screenshot 1 (4:41):** Shows the 'My Accounts' screen. The 'Inframark 401(k) Savings Plan' card has a 'DETAILS' button highlighted with a red box.
- Screenshot 2 (4:42):** Shows the 'Account overview' screen. The 'Account details' section has a 'Visit website' button highlighted with a red box.
- Screenshot 3 (4:42):** Shows the 'HSA account details' screen. Under the 'I want to...' section, the 'Manage Debit Cards' button is highlighted with a red box.
- Screenshot 4 (4:42):** Shows the 'HSA account details' screen. Under the 'Card(s) associated to:' section, the 'Request Replacement' button is highlighted with a red box.