



Caremark.com — Family Access feature

January, 2024

Family Access Steps

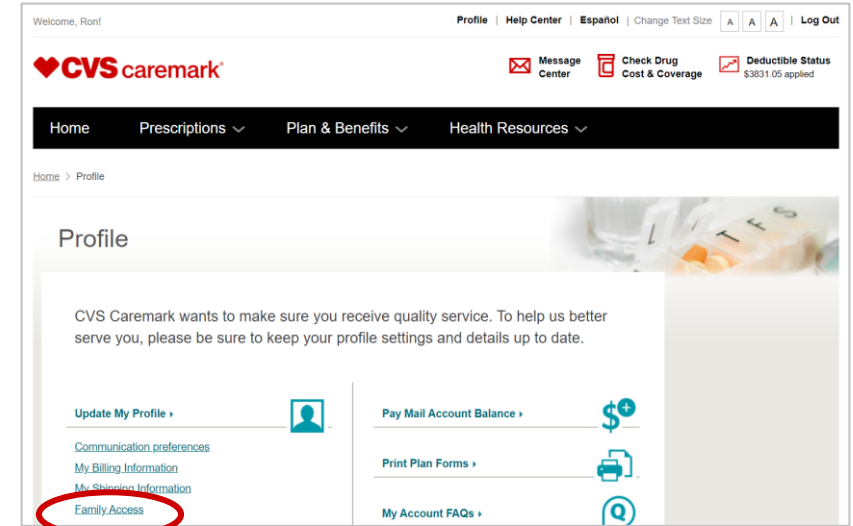
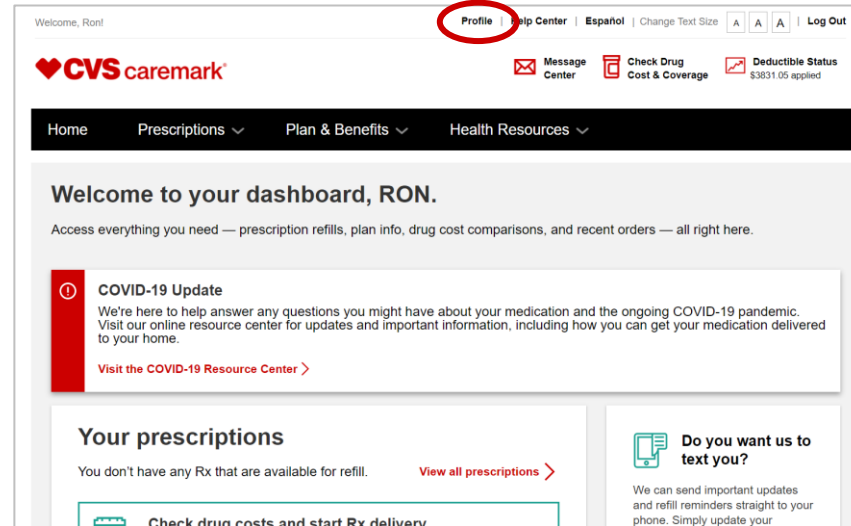
Account registration is required to access Family Access options.

Family Access is found in the Profile section of Caremark.com. From the dashboard, you can find the Profile link in the top right-hand corner.

Family Access will only be listed if the member has at least 1 other eligible family member on the plan to whom they can give access.

Parents will automatically have access to child information. Enablement of Family Access is not required for minor dependents.

STEP 1



Family Access Steps

From the Family Access page, a member can enable others to view some or all of their prescription information.

The Family Access option is only available to those family members considered an adult and have their own registered account.

Plan members age 18 and older are considered adults and must give permission to family members who they would like to view their information.

Family Access can not be given to a minor dependent family member.

STEP 2

Family Access

Whether for convenience or caregiving, relatives and members of your household can help manage your prescriptions and account when you grant them Family Access.

You give a loved one or caregiver complete or limited access to your account:

Check the permissions you wish to assign to anyone listed below.

When you're finished, make sure you authorize Family Access by saving your changes.

You can add, change, or revoke Family Access for any individual at any time.

NOTE: Please be aware that if you allow a family member access to view your medications, all of your medications will be available to be viewed, including those medications that you may regard as sensitive or of a personal nature. If you do not want medications that you regard as sensitive or of a personal nature to be seen by another family member, you must remove Family Access (if previously granted) for that family member.

If you previously granted access to a family member, you are still required to provide the additional permission below.

Please hide ineligible family members.

ANN JAMES - 10/01/1984

Select	Let this family member...
<input type="checkbox"/>	View my Orders
<input type="checkbox"/>	Order and Transfer my refills
<input type="checkbox"/>	View my prescription history
<input type="checkbox"/>	View my sensitive medicines
<input type="checkbox"/>	Request a new prescription
<input type="checkbox"/>	Select All

TIM JAMES - 05/01/2007

Select	Let this family member...
<input checked="" type="checkbox"/>	View my Orders

Family Access Steps

STEP 3

Members can select from several options when sharing their prescription information.

- View My Orders
- Order and Transfer My Refills
- View My Prescription History
- View My Sensitive Medicines
- Request a New Prescription

The “View My Sensitive Medicines” option is only available for clients who have enabled the custom setting.

TIM JAMES - 05/01/2007

Select	Let this family member...
<input checked="" type="checkbox"/>	View my Orders
<input checked="" type="checkbox"/>	Order and Transfer my refills
<input checked="" type="checkbox"/>	View my prescription history
<input checked="" type="checkbox"/>	View my sensitive medicines
<input checked="" type="checkbox"/>	Request a new prescription
<input type="checkbox"/> Select All	

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Family Access Steps

Once the members have chosen their options, the final step is to select **Save**.

STEP 4

TIM JAMES - 05/01/2007

Select	Let this family member...
<input checked="" type="checkbox"/>	View my Orders
<input checked="" type="checkbox"/>	Order and Transfer my refills
<input checked="" type="checkbox"/>	View my prescription history
<input checked="" type="checkbox"/>	View my sensitive medicines
<input checked="" type="checkbox"/>	Request a new prescription
<input type="checkbox"/>	Select All

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[← Cancel](#)

Save



Family Access with Sensitive Drug Custom Setting

Please be aware that if you allow a family member access to view your medications, (using the “View My Sensitive Medicines” option) all of your medications will be available to be viewed, including those medications that you may regard as sensitive or of a personal nature.

If you do not want medications that you regard as sensitive or of a personal nature to be seen by another family member, you must not enable the “View My Sensitive Medicines” option.

TIM JAMES - 05/01/2007

Select	Let this family member...
<input checked="" type="checkbox"/>	View my Orders
<input checked="" type="checkbox"/>	Order and Transfer my refills
<input checked="" type="checkbox"/>	View my prescription history
<input checked="" type="checkbox"/>	View my sensitive medicines
<input checked="" type="checkbox"/>	Request a new prescription
<input type="checkbox"/>	Select All

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