

How to Access Your Aetna ID Card at Aetna.com

Step 1:
Click on "Member Login"



[Contact us](#)

[Español](#)

[Search](#) 

[Explore Aetna sites](#) 

[Explore plans](#)

[Member support](#)

[Find a doctor](#)

[Find a medication](#)

[Member login](#)

Get the most out of your health plan

Tap in to all your plan tools and resources on your member website.

[Log in](#)

[Not a member yet? Explore plans >](#)



Step 2:
Click "Register"



Contact us

Español

Search

Explore Aetna sites

Who we are

Initiatives

Investors

Health section

Login

Select your role to login

Member

Agents/Brokers

Employer

Medical Provider

Dental Provider

MEMBER LOGIN

Find care, manage costs, try a health program and more. It's all about you.

If you're a Medicare member [login here](#).

Login

Forgot your [username](#) or [password](#)?

HAVING TROUBLE SIGNING IN

We're here to help. Just [contact Member Services](#). Or call the number on your ID card.

Download the new Aetna HealthSM app to make it easier to manage your benefits on the go!



DON'T HAVE AN ACCOUNT?

It's easy to register. And when you do, you'll get access to tools, tips and programs to help you reach your healthiest you.

Register

Step 3:
Register using your SSN
and follow the steps
listed



EspaÑol

New User Registration

Step
1 of 4

Personal Info

Step
2 of 4

Validate Identity

Step
3 of 4

Create Account

Step
4 of 4

Terms and Conditions

*marked fields are requi

Create an Account

To get you set up, we just need some basic info.

Your Member Info

Choose how to create your account. Most people use their Member ID. You can find your Member ID on your ID card, Welcome Letter, or any EOB we sent to you.

Member ID Social Security number

Member ID*

[Need help finding your Member ID?](#)

Your Personal Info

Full first name*

Full last name *

Date of birth*

Month Day Year

Zip Code *

Continue

aetna ✉ James Smith ▾

Home Claims Plan Overview 🔍 Find Care & Pricing Pharmacy Health & Wellness Support

Welcome, James

Save with CarePass*
Sign up for your complimentary CarePass membership to save at CVS®.

[Get CarePass →](#)

Get to know your plan
Learn how your plan can help you save on care and avoid surprises.

[Get Started →](#)

[View More](#)

Find Care & Pricing

Find a Provider

Find Dentists

Get Quick Care

View Your Providers

Plan Overview

Medical Coverage ^

In-Network Deductible - \$5,200

Spent Remaining
\$1,070.92 **\$4,129.08**

You are paying 100% of costs until you reach your deductible or out-of-pocket max.

- [What's Covered](#)
- [ID Cards](#)

Claims [View All](#)

Richard Tredeau <small>For Hannah - Dec 28</small>	<small>Balance</small> \$72.31
Children's Hospital Colo.. <small>For Jordan - Dec 15</small>	<small>Balance</small> \$333.30
Lisinopril <small>For James - Nov 15</small>	<small>Balance</small> \$9.40
Stella Aaboe, DDS <small>For James - Dec 15</small>	<small>Balance</small> \$67.40

Step 4:
Click on "ID Cards"



Step 5:
View your ID card/print



Home **Claims & Spending** **Benefits** **Q F**

ID Cards

View cards for: **James** ▾

Available cards: **Medical ID Card** ▾

aetna

CVS HEALTH
RSP 3 ENHANCED DENTAL PPO

Med Grp #123456-001-01234
Issuer (12345) 1234567890
ID #12345 1234

Choice PDS II
Dental PPO

01 JAMES SMITH
PCP: NO ELECTIONS REQUIRED

02 HANNA SMITH
PCP: NO ELECTIONS REQUIRED

03 JORDAN SMITH
PCP: NO ELECTIONS REQUIRED

www.aetna.com Payer # 00000 0000

USE WWW.AETNA.COM TO CHOOSE PROVIDERS IN YOUR PLAN
See your plan documents for all plan requirements, including
precertification. In an emergency, seek care immediately or
call 911. This card does not guarantee coverage.

MEDICAL	INDIVIDUAL	FAMILY
In Network Deductible	N/A	\$ 6750
In Network Out Of Pocket Max	\$ 4750	\$10500
Out Of Network Deductible	N/A	\$13500
Out Of Network OOP Max	\$13500	\$27000

AETNA ONE ADVOCATE/PRECERT 1-800-558-0860
CVS RX SERVICES 1-866-284-9226
CVS HELP DESK FOR PHARMACISTS 1-800-364-6331
RESOURCES FOR LIVING (EAP) 1-800-789-8980
TALK TO A DOCTOR 24/7 1-855-TELADOC
OR TELADOC.COM/AETNA

Aetna Life Insurance Company (MED)
Aetna Life Insurance Company (DEN)
Submit Claims To: PO BOX 981105
EL PASO TX 79998 1106

Print Share ▾

Step 6:
Print or Share your ID
card

